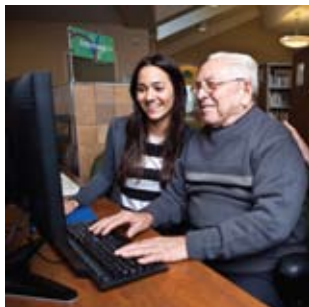


Be who
you
WANT
to be™



Direct Payments & Support Planning Service



The Enham Direct Payments and Support Planning Service provides information, advice and guidance to adults living in Dorset, who receive Direct Payments. If you are aged 17 or over and receive social care and support services from Dorset County Council Adult and Community Services, or think that you may be eligible to receive Direct Payments, then we can advise you.

You may have a question about how to employ a personal assistant, about tax, benefits, or managing your individual budget. Our Independent Living Advisors can help you feel in control of your Direct Payments.

We can also provide a free Payroll Service if you feel this will help you manage your Direct Payments.

Enham Can Help You With:





What are Direct Payments?

Direct Payments are amounts of money you receive from Adult and Community Services to meet your care and support needs. They give you more choice and flexibility over what type of support you want and when and how you wish to receive it. Direct Payments can help you to live your life your way.



“ Direct Payments has helped me to keep my independence. ”



“ Having control of my own money and the freedom to choose what to do has REALLY changed my life. ”



How our Service works

Enham provides an Independent Living Advisor who will:

- ▶ Visit you at home if you wish, to explain the help we can provide
- ▶ Discuss your responsibilities as a Direct Payments user
- ▶ Help you recruit your staff
- ▶ Help you set up a system for dealing with tax and national insurance for your staff
- ▶ Offer you a Payroll Service
- ▶ Help you to fill out forms relating to Direct Payments, for example budgeting, keeping records of how you spend your Direct Payments money and completing financial returns
- ▶ Be at the end of a phone if things don't go to plan

How do I get Direct Payments?

Many people who are eligible for social care services from the council may be able to receive a Direct Payment and support planning service. You will need an assessment from Adult and Community Services department.



Making Your Support Plan

Enham's Independent Living Advisors will help you get the best out of your Direct Payment by making clear support plans. The support plans will show how you will spend the Direct Payment to meet your needs.

We work with you to agree what support and care you want and help you, or a family member or friend, to write your person-centred support plan.

Steps to support planning

- Step 1** You contact Adult and Community Services department on 01305 221016
- Step 2** Your Social Worker/Care Manager does a supported assessment with you to find out your needs and what your personal budget is
- Step 3** Your Social Worker / Care Manager makes a referral to Enham
- Step 4** You make a Support Plan with the support of your Enham Independent Living Advisor or anyone you may choose
- Step 5** Your Support Plan is agreed
- Step 6** You start the activities/services in the plan
- Step 7** You, your Independent Living Advisor and your Social Worker/ Care Manager review the plan to see how it's working

Enham's Direct Payments and Support Planning Service helps you to be in control of your life and to maintain independence.

If you require further information on our service, please visit our website www.enham.org.uk/directpaymentsdorset or telephone an Enham Independent Living Advisor today on – **0845 504 0726**

About Enham

Like everyone else, disabled and disadvantaged people want to achieve their aims and be in control of their lives. This desire drives Enham's work and is at the heart of everything it does.

Enham is a leading regional disability services organisation dedicated to transforming people's lives. Established in 1918, we work across the South and Central England empowering disabled and disadvantaged people to reach their potential and enable greater personal independence and control in every aspect of their lives.

We provide a wide range of innovative and personalised services encompassing personal development programmes; employment services; housing and care options; and community based support services. Each programme is designed to enable each individual to achieve in their own way, much more than they thought possible.

Contact us

Enham Direct Payments and Support Planning Service

Enham (Head Office)

Enham Alamein

Andover

Hampshire SP11 6JS

Phone **0845 504 0726 or 0845 873 5507**

Email **directpayments.dorset@enham.org.uk**

Fax **0845 504 0725**

Minicom **0845 504 0723**

If you need this leaflet in large text, or other formats or languages, please contact us.

