



About Enham

Like everyone else, disabled and disadvantaged people want to achieve their aims and be in control of their lives. This desire drives Enham's work and is at the heart of everything it does.

Enham is a leading regional disability services organisation dedicated to transforming people's lives. Established in 1918, we work across the South and Central England empowering disabled and disadvantaged people to reach their potential and enable greater personal independence and control in every aspect of their lives.

We provide a wide range of innovative and personalised services designed for each individual to reach their full potential.

▼ Contact us

Enham Direct Payments Support Service
18b Shaftesbury Centre
Percy Street
Swindon, Wiltshire
SN2 2AZ

Phone **0845 894 0613**

Fax **0845 894 0614**

Minicom **0845 894 0622**

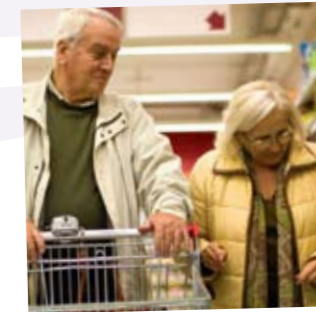
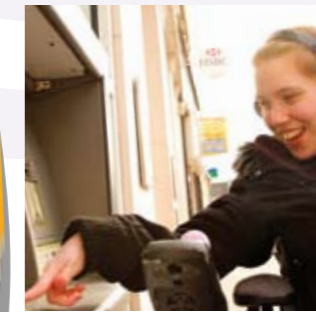
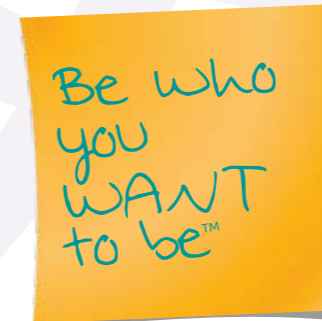
Email **directpayments.swindon@enham.org.uk**

Website **www.enham.org.uk/directpayments**

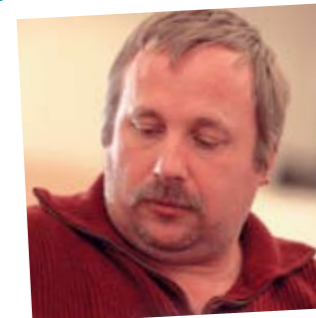
If you need this leaflet in large text, or other formats or languages, please contact us. Enham now uses a font called FSMe in all its publications. It was developed with people with a learning disability, and is designed to be easy to read.



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Direct Payments Support Service



Helping you with your Direct Payments, offering information, advice and support



Our Enham Direct Payments Support Service Team can:

- ▶ Visit your home if you wish, to explain how we can help
- ▶ Support you to manage your Direct Payments and Independent Living Fund budgets
- ▶ Support you and advise you on the options available to manage your finances
- ▶ Assist in finding information on services to meet your outcomes
- ▶ Help you manage your responsibilities in becoming an employer
- ▶ Assist and support you to recruit Personal Assistants (PAs)
- ▶ Offer a free payroll service which supports you to deal with tax and NI for your PA(s)
- ▶ Provide Criminal Record Bureau services advice

On-going support:

- ▶ Assist and support with financial returns and monitoring
- ▶ Support you to get value for money from your Direct Payments
- ▶ Work in partnership with the local authority and service providers to ensure you receive a quality service

The Enham Direct Payments Support Service provides information, advice and guidance to adults living in Swindon, who receive Direct Payments. If you are aged 18 or over and receive social care and support services from Swindon Borough Council, Adult Social Care, you may be eligible to receive Direct Payments. If so, we can advise you.

You may have a question about how to employ a personal assistant, about tax, benefits, or managing your Direct Payments. Our friendly trained staff can help you feel in control of your Direct Payments.

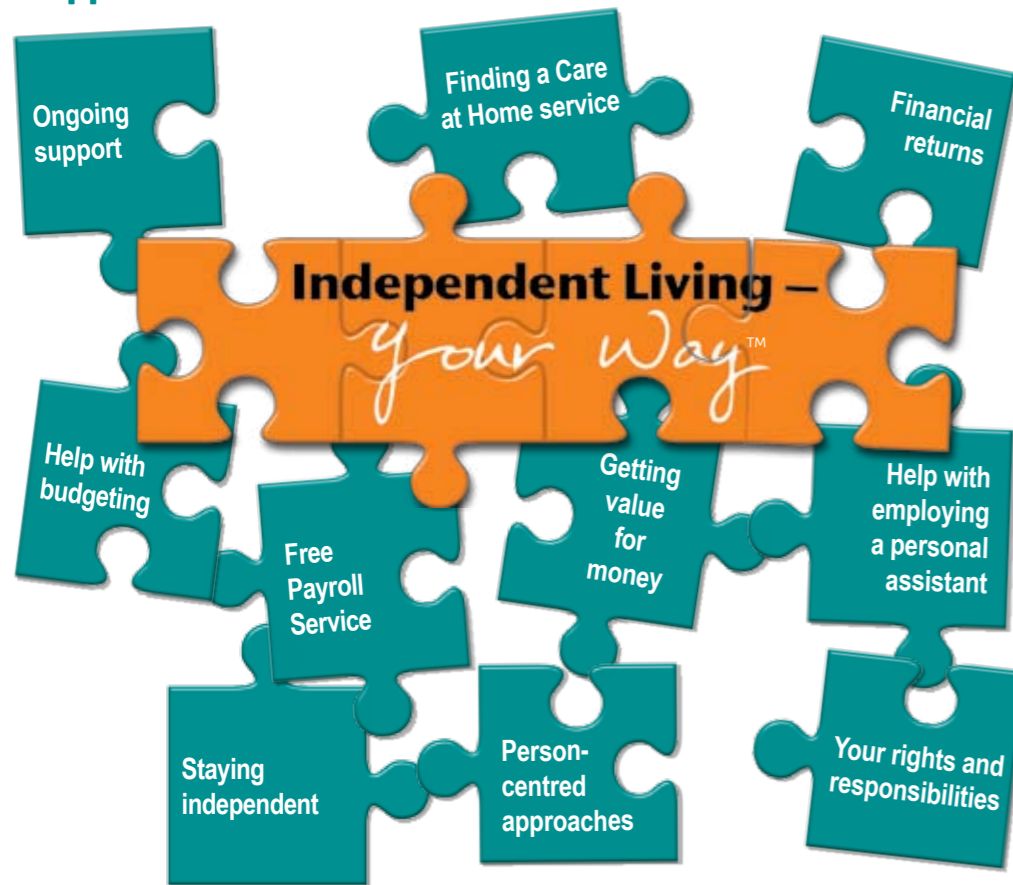
We can also provide a free Payroll Service if you feel this will help you manage your Direct Payments.



“ Direct Payments has helped me to keep my independence. ”



Enham can offer you information, advice and support with:



What are Direct Payments?

Direct Payments are amounts of money you receive from Adult Social Care. The money helps you to buy the support that you need after your assessment. Your Care Manager will record the information in your support plan.

You will receive the money in advance each month. It will be paid directly into a separate bank account.

“ Having control of my own money and the freedom to choose what to do has REALLY changed my life. ”

Who can have Direct Payments?

Many people who get support from Adult Social Care may have the right to Direct Payments. For example:

- ▶ People with a physical or learning disability or sensory impairment and people with certain mental health conditions
- ▶ Frail older people and carers who provide support for people over 18
- ▶ Disabled parents who need support with parenting tasks
- ▶ An appointed ‘suitable person’ receiving Direct Payments on behalf of someone who lacks mental capacity

Free Payroll Service

In addition to the Direct Payments Support Service, Enham runs a free payroll service, giving people in Swindon who employ personal assistants, the ability to pay their wage bills without the worry of having to work out tax and national insurance contributions.

Enham’s Payroll Service will give you the confidence and peace of mind to know that you are paying your personal assistants correctly and at the right time.

Using your Direct Payments to employ someone to work for you as a personal assistant can give you more flexibility in how you wish to manage your support.

What are the benefits of having Direct Payments?

Direct Payments give you choice and control of your own lifestyle

- ▶ You can employ people or buy services you choose, to provide the support you need

How do I get Direct Payments?

You will need a Community Care assessment and to meet the eligibility criteria from Swindon Adult Social Care.