

# Independent Brokerage Service



Enham has set up a new, independent brokerage service working with **carers, people with learning disabilities, physical disabilities, mental health issues, and older persons** in the Portsmouth City area. This service is free of charge and helps you with your support planning and to get the best out of your individual budget. We want to help you to stay in control of your life and give you the information you need to make informed decisions about your life. The service is provided by experienced brokers who look forward to working with you.

### **What is Self Directed Support?**

Self directed support is a way of giving you control and choice over how you want to live your life. Adult Social Care will do an assessment with you, which will tell you how much money you will have to spend, to help meet your needs. This is called a personal budget.



### **What is Independent Brokerage?**

Adult Social Care will ask you whether you would like to be helped by an independent organisation to create your support plan. If you do, they could make a referral to Enham to one of our independent brokers. We will help you to plan your support in the way you choose. We will work together to make sure you have the right support plan to meet your needs.

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We can plan your support together

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## How Independent Brokerage works

- Step 1** You contact Portsmouth City Council, Adult Social Care
- Step 2** Your Care Manager does a supported assessment with you to find out your needs and what your personal budget is
- Step 3** Your Care Manager makes a referral to Enham
- Step 4** You make a Support Plan with the support of your Enham Broker
- Step 5** Your Support Plan is agreed
- Step 6** You start the activities/services in the plan
- Step 7** You, your Broker and your Care Manager review the plan to see how it's working

## Your personal budget

Your personal budget is the money Adult Social Care will provide to meet your needs. You may wish to receive your personal budget as a direct payment or have commissioned services (services which Adult Social Care organises and pays for directly) or a combination of both.

Having a direct payment gives you more choice and flexibility over who provides your support and when you have it.



## How will we make the support plan?

We will complete a support plan together to show how we will meet your needs. We will talk with you and the people who you want to be involved – maybe a family member – and discuss how you want to live your life, e.g. what you like, what you don't like and how you want to be supported. We could look at what activities you may be interested in such as drama or sports in your local area, how you might become involved or how to employ a personal assistant to help you in your daily life. We will look at what might happen if things go wrong by having a back-up plan so that you feel happy and safe.

After your plan is agreed we will set a start date for the services or activities to begin. We will meet afterwards to see how well your support plan is working and whether any changes need to be made.



## What could you spend your personal budget on?

- ▶ Employing personal assistants or support workers to help with personal care
- ▶ Employing family or friends if they do not live with you
- ▶ Buying support from an agency
- ▶ Paying expenses for unpaid help, such as someone's travel expenses to support you
- ▶ Buying equipment which will reduce your long term needs
- ▶ Activities such as sports, drama or art and going to special clubs such as horticulture or music
- ▶ Paying for day to day activities such as cleaning, cooking and help in the garden



For further information on community services and activities in the Portsmouth City area, please visit our website [www.enham.org.uk](http://www.enham.org.uk) and look at our Services Directory.



# About Enham

Like everyone else, disabled people want to achieve their aims and be in control of their lives. This desire drives our work and is at the heart of everything we do. Enham is a leading regional disability services organisation dedicated to transforming disabled people's lives.

Established in 1918, we work across the South and Central England empowering disabled people to reach their potential and enable greater personal independence and control in every aspect of their life. We provide a wide range of innovative and personalised services that are driven by the needs of our clients, encompassing personal development programmes; employment services; housing and care options; and community based support services. Each programme is designed to enable each individual to achieve in their own way much more than they dared hope.

## Contact us

**Independent Brokerage Service,  
Enham**

**Enham Place, Enham Alamein  
Andover, Hampshire SP11 6JS**

**Phone 01264 345817** (calls between 9.00am and 5.00pm are charged at the local rate)

**Fax 01264 345815**

**Email [brokerage@enham.org.uk](mailto:brokerage@enham.org.uk)**

**Web [www.enham.org.uk](http://www.enham.org.uk)**

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If you need this leaflet in large text, or other formats or languages, please contact us.



INVESTOR IN PEOPLE

